

CERTIFICATE

Complaints management process as per
ISO 10002:2018

In accordance with the procedures of TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş., it is hereby certified that

Taşıyapı İnşaat Taah. San. ve Ticaret A.Ş.
Acıbadem Mah., Çeçen Sokak, Almondhill Sitesi, D Apt No 19 Z/1,
Üsküdar, TR-34696 İstanbul,
Turkey



operates a management system in accordance with the requirements of ISO 10002 : 2018 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

**Contracting, construction and sales of infrastructure-superstructure
general construction works**

Certificate Registration No 8000317
Audit Report No TR 1711

Valid from 2023-05-22
Valid until 2026-06-06
Initial certification 2017

Certification Body
at TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A.Ş.

İstanbul, 2023-05-22

The certificate remains valid until the above stated date if and only if there is an uninterrupted compliance with the requirements of the standard and certification contract



TÜV NORD Turkey Teknik Kontrol ve Belgelendirme A. Ş.
Şehit Mehmet Fatih Öngül Sokak, No 5, Kat 4,
Odak Plaza, Kozyatağı, Kadıköy,
TR-34742 İstanbul
www.tuv-turkey.com tuv-nord@tuv-turkey.com